

Leadership by Example

About this Course:

The Team Leadership journey starts with *leading by example* in understanding and applying self-awareness and personal motivating factors as part of the lifelong learning process. The Leader/Manager roles in the keystone practices of team development and meeting management are central to the course. As a SETA-aligned skills programme, relevant credits may be awarded at NQF4 level to successful learners upon approval processes.

Course Key Outcomes (32 credits):

1. Describe the role of world-class Operations leadership and management principles.
2. Expand personal mastery awareness through feedback and prioritising personal and team tasks
3. Practice leadership techniques with individuals and teams.
4. Motivate the shopfloor team
5. Apply effective team meeting practices.

Course Duration:

Theory covered in 4-day continuous OR split 2 / 2 days

1-month integrated workplace assessment

“LeadbyEx”



Course Outline

- Leadership versus Management
- Personal Mastery and Effectiveness
- Leadership Styles
- Motivating my Team
- Effective and Effective Meetings

Who should attend

Supervisors & Team Leaders

Cost per Delegate

TBC (min. of 10 delegates)

Delivery Methodology

- Interactive classroom sessions
- Group Discussions
- Electronic Portfolio of Evidence & Assessment

There is strong focus on learning by practical application, thus lively discussions and simulations will be used to encourage participation for a greater understanding and to create real value.